



## **Surrey Women's Centre**

### **Punjabi Victim Support Worker(s)**

*Surrey Women's Centre increases the safety and supports for victims of violence.*

We are a charitable organization providing a range of critical supports and resources for women, children and men seeking safety from violence. We are often the first, and sometimes only, point of contact for those in crisis. We are seeking Punjabi-speaking Victim Support Workers to provide client-centered court support, crisis intervention, accompaniment, emotional support and practical assistance to recent South Asian survivors of physical and/or sexual assaults.

#### **Responsibilities:**

- Establish supportive relationships with survivors of violence over the phone and in-person; provide crisis intervention, emotional support and practical assistance
- Perform comprehensive risk assessments; identify safety concerns; support individuals in reducing risks.
- Provide relevant information about the dynamics and impact of violence.
- Liaise between survivors' criminal justice, health, income assistance, child protection, and other agencies.
- Provide accompaniment and/or transportation to RCMP, Crown Counsel, court and other appointments in accordance with SWC policies.
- Provide respectful service to highly marginalized groups (i.e. survivors with mental health or substance use issues, gender/identity issues, cultural or language barriers, physical or development disabilities, elder or male survivors, etc)
- Keep and compile accurate up-to-date service delivery statistics
- Maintain effective working relationships with other community services providers.
- Maintain appropriate personal and professional boundaries.
- Exercise leadership and flexibility in a high demand environment.
- Complete additional duties as assigned.

#### **Qualifications:**

- Related post-secondary degree or diploma; and/or combination of education, training and experience.
- Demonstrated experience providing support to individuals impacted by violence.
- Extensive knowledge of the criminal justice system
- Ability to work as part of a team and independently.
- Exceptional interpersonal and conflict resolution skills
- Relevant computer knowledge and administrative skills.
- Knowledge of local resources an asset.
- Valid BC driver's license and access to a reliable vehicle.
- Clean driver's abstract and proof of required auto insurance coverage
- Clear criminal records check.

Positions are open until filled. Please email your resume and cover letter to [mm@surreywomenscentre.ca](mailto:mm@surreywomenscentre.ca)

**We regret that we are only able to contact short listed applicants. No phone calls please.**